

GORDON GOLF CLUB - MEMBERS' FEEDBACK FORM

The Board welcomes and encourages constructive feedback from the members and to accommodate this has established a feedback process and form. Members however are reminded that there are finite club resources to deal with these matters and if excessive effort is required to deal with the feedback this can be detrimental to the overall operation of the club. As an alternative, minor feedback items can be raised with a Board member who can determine what steps to take or an email can be sent to feedback@gordongolfclub.com.au.

Should a member wish to provide anonymous feedback this can be done simply by omitting any details on this form through which they may be identified. The Board however will not address any serious issues through this process without knowing who has raised the issue.

Feedback forms are to be returned in an envelope addressed to Gordon Golf Club, attention Director of Operations.

This form is available from the office or can be downloaded from the club website at www.gordongolfclub.com.au.

Member Name:

Date:

Email address:

Subject of Feedback / Issue (eg golf, clubhouse, operations, staff):

Feedback and suggested resolution: